

SURVIVORSUK

male rape and sexual abuse

Job Title	Groupwork+ Facilitator
Salary	£24,000 (pro rata)
Hours	0.6 FTE, 21 hours per week (flexible hours including evenings and weekends). Available for jobshare.
Location	Based Shadwell/Wapping, E1
Contract Type	Fixed term (2 years)
Reports to	Groupwork Coordinator
Annual Leave	28 days per annum + Bank Holiday (pro rata)

CONTEXT

An estimated 12,000 men are raped every year and 76,000 sexually abused or assaulted. Yet just 4% of men will tell someone. Of those who do, it takes on average 26 years to do so.

SurvivorsUK provides specialist support to men who have been raped, sexually assaulted or abused. Our aim is to help any man to have the confidence to tell someone what's happened to them and to know that it's OK to seek help. When they do, we want to ensure they have access to the right support so they can deal with the impact of their experiences of criminal harm.

We provide emotional support, information and signposting to men and anyone worried about a man they know, through a national website and helpline service (open till 9pm most evenings). Last year, 2,400 people contacted us via our helpline services and social media.

In London, we are the only organisation providing specialist services for men, including individual counselling and therapeutic groupwork, available till 9pm six days a week. Across London, we provide the capital's only Independent Sexual Advisor Service that helps men through the criminal justice system.

ABOUT THE ROLE

Groupwork+ is an exciting and challenging new project at SurvivorsUK. It will build on the successes of our Groupwork pilot to meet the needs of more men, across a wider area of London, reaching more diverse communities. It will help men with complex and high support needs, including men for whom generic services don't work.

You will need to be a highly skilled groupwork facilitator with experience of dealing with highly vulnerable clients, willing to work flexibly and on your own initiative. Importantly, you will be a compassionate person able to blend therapeutic work with practical support and care.

This post is subject to an enhanced DBS Clearance

PURPOSE

- Facilitate groupwork interventions for male victims/survivors of sexual abuse, assault and rape, including in the evenings and at weekends
- Manage safeguarding issues in conjunction with the Groupwork Coordinator and the organisation's safeguarding lead
- Record all client work and risks on Salesforce as per organisation procedure
- Develop plans for group sessions and continue to develop the group model
- Ensure that monitoring and evaluation is considered at all times and outcomes are recorded

KEY OUTCOMES

- Men who are highly vulnerable, isolated and/or distressed will have access to a service that meets their needs, with improvements in their overall health and wellbeing
- Service users will report feeling better able to cope with their experiences of trauma
- Service users will report feeling less isolated and confident to open up and talk about their experiences in a community of men
- Professionals working with vulnerable men and boys will report increased confidence and ability to respond to sexual violence trauma

RESPONSIBILITIES

1. Services Delivery

- Deal with enquiries from service users and professionals, providing holding support where appropriate
- Deliver client assessments as soon after referral as possible, depending on experience
- Work with clients through the assessment process, and identify appropriate and helpful support packages for them, including other SurvivorsUK services
- Identify community organisations where groups can take place
- Maintain accurate and timely notes, ensuring adherence to confidentiality, safeguarding and data protection procedures
- Provide regular and timely communications with clients so that they are encouraged to remain with the service
- Provide advocacy to help clients overcome practical issues (i.e. benefits, debts, housing), including linking to external agencies
- Attend supervision, CPD/training days and line management as required

2. Liaison and Promotion

- Engage with external agencies in the charity and public sectors to promote our services to them and their client communities. Specifically, but not exclusively, within homelessness, mental health, drug/alcohol services, HIV charities and relevant statutory agencies

- Maintain good working relationships with other support services associated with the client
- Working with SurvivorsUK Digital Marketing and Website Officer, provide content for promotion of the service via website and social media, including leaflets and press activity
- Establish relationships with other organisations to raise the profile of SurvivorsUK, the groupwork service and encourage referrals
- Hold awareness sessions within community organisations for potential clients

3. Monitoring, evaluation and dissemination

- Collect and accurately record data, including presenting issues, client notes, socio-economic demographics, using SurvivorsUK Salesforce database
- Monitor individual client's progress through the CORE outcomes monitoring framework
- Prepare information and data to help the Operations Manager in the preparation of monitoring reports to funders and to the Board of Trustees
- Where appropriate, and within safeguarding and data protection policies, collate qualitative client stories for reporting back to funders, evidencing need and service user opinion/feedback
- Ensure all clients are aware of and have access to the organisation's relevant policies, procedures and other documents

4. General Duties

- Provide input and comment on the development of SurvivorsUK policies and procedures and ensure you follow established procedures
- As a member of a small team, contribute to the development of new initiatives and services in response to client need
- Answering the telephone, and other general office duties

The post-holder will be required to carry out additional duties from time to time. Such duties will be commensurate with the role.

SurvivorsUK is an equal opportunities employer

PERSON SPECIFICATION

Experience and qualifications

- A BACP or UKCP or equivalent accredited counsellor, psychotherapist or groupwork facilitator
- At least 2-years' experience of working with highly vulnerable clients in a counselling and/or groupwork service

- Demonstrable caseload management, ideally with experience of undertaking initial assessments
- Proven track record in helping clients who are experiencing high levels of distress and/or chaotic lifestyles, to improve their health and wellbeing
- Effective promotion of services and working with wide networks of support services
- Efficient and accurate use of outcomes monitoring frameworks, such as CORE or equivalent

Skills, knowledge and competences

- Strong understanding of the experiences, needs and impact of rape, sexual abuse or assault on men, whether as a child or adult
- Self-motivated and a self-starter: high level of confidence to develop and deliver a new service
- A mature, calm and empathic manner: able to engage with clients who have challenging needs and deal with highly emotional and stressful situations
- Strong communication skills: able to build trusting relationships and rapport with clients and interact and engage effectively with external agencies
- Adherence to confidentiality and boundary policies and practices
- High degree of flexibility in approach to working with clients and the wider team
- Positive attitude and willing to contribute to developments, improvements and changes more broadly within SurvivorsUK
- Competent administrator and highly organised: committed to maintaining accurate client records and reporting on performance
- Demonstrable commitment to equal opportunities, with a non-judgemental approach to helping men
- A commitment to pursuing professional excellence, personal development and learning